

What people are saying about the ISO 9001:2015 Standard and Internal Process Auditing Workshop...



Andrew, Scott and Donna, Entrepix



Entrepix, Inc. is a leading provider of chemical mechanical polishing (CMP) equipment and process services. Entrepix recently upgraded to the latest ISO standard, ISO 9001:2015. Donna was previously an internal auditor for the company, but the individual who spearheaded the company's quality efforts recently left the company. Donna says, "In my new position, I will be the primary quality person, and Andrew and Scott will be our internal auditors. This is why the three of us came to Bretta's seminar today." She added,

"The newest standard has many changes and has been a little confusing for us. Hearing insights and perspectives from other individuals at the seminar who work in different industries was invaluable." She added, "Bretta and Debbie emphasized that this standard is so new that auditors can interpret processes differently. We know our business best so they encouraged us to challenge the auditors when we feel we are doing something the best way for our business." Andrew, Scott and Donna highly recommend BMSC seminars.

Kevin, Aeromaritime America



"I've been working at my company for 11 years now, but only became the quality manager about 1.5 years ago. I've attended an Internal Audit Seminar with BMSC in the past, and I am finding this seminar today to be extremely beneficial. Bretta's comments about how to work with the Auditors is particularly enlightening, and I really value the discussions and Q&A that are encouraged in Bretta's training." (Kevin has also attended training conducted by RevAZ, including Lean Manufacturing)

Deanna, Miles Label Company

"We are a family owned and operated business, located in Tucson. We specialize in labels for such industries as medical, aerospace, automotive, food, beverage, and agricultural, to name a few. Today we have 4th, 5th and 6th generation team members active at the company. I am the ISO Director and HR manager, and since we are a small company, I wear many hats. We first started certifying to ISO in 2004. I came to this seminar because I am the only one in the company really involved in the ISO process, and it is beneficial to hear about the experiences of other companies." She continued, "Going from ISO 9001:2004 to ISO 9001:2008 was relatively painless for us, but the transition from 2008 to ISO 2001:2015 was more difficult. I always attend the seminars put on by BMSC because I gain invaluable new insights. Today, we are contemplating AS9100 certification, so this was another good reason to attend the seminar."



Randall, K-Zell Metals



"I just joined K-Zell Metals this past October, and we are preparing to upgrade to ISO 9001:2015. I helped my company back east upgrade to ISO 9001:2015 so I know what to expect." He continued, "I came to this seminar as a refresher, but what I really appreciated is Bretta's openness to people's questions and answers throughout the session. This was very applicable for me."

John, Katmai Government Services

"I am the Quality Manager for my division. I haven't worked with BMSC before, but they were highly recommended to me. I came to the seminar because we are planning to transition to AS9100 Revision D this year.



This seminar is extremely informative for me. In fact, Bretta and Debbie identified some key processes that I will go back to my office to help improve internally. We are doing much of what they talked about, but perhaps not frequently enough or not deeply enough. We will take more time to review our Strengths, Weaknesses, Opportunities, and threats (SWOT), and we will likely institute more frequent management reviews."

Andrew, Frontier Metals



"We are a metals processing house and we just merged with Futureweld. We are NADCAP accredited today. I came to this seminar because I have heard so much about BMSC and since the NADCAP uses many of the same principles as AS9100, I knew I could learn more. It is possible that our new merged company will look at AS9100 certification in the future, and BMSC would be an excellent consultant for us."